

A meeting of **EXETER CITY COUNCIL** will be held at the **GUILDHALL**, **HIGH STREET**, **EXETER** on **TUESDAY 22 JULY 2025**, at 6.00 pm, at which you are hereby summoned to attend.

If you have an enquiry regarding any items on this agenda, please contact Mark Devin, Democratic Services Manager on 01392 265477.

The following business is proposed to be transacted:-

Pages

3 Public Questions

Details of questions should be notified to the Democratic Services at least three working days prior to the meeting - by 10am on Thursday 17 July 2025 via email: democratic.services@exeter.gov.uk Details about speaking at Council can be found here Public Speaking at Meetings.

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Date: Monday 14 July 2025

Bindu Arjoon Chief Executive



Agenda Item 3

Public Question from Mark Hackett:

"FS-Case-717800364 and 10th Jul meeting of the ECC were not addressed and instead a threat was issued and the problem not merely ignored but added to. ECC rules that bind ordinary people, are held to and expanded to any extent felt like. What will ECC do to redress this failure?"

Response:

At the Council meeting which took place on 10 June 2025 the Leader stated that you should await direct contact.

Since the Council meeting of 10 June 2025, letters have been sent by the Council concerning your correspondence with officers together with details of the council's complaints process as well as other relevant policies around how we respond to customers.

You have also been sent detailed letters on your query and officers have offered to meet you to go through the detail in the letters.

